

Technical Bulletin

AIM Command Pro/PinPoint Gateway Hub to VCM Compatibility Issue

Potentially Affected Systems:

Original Capstan PinPoint systems

AIM Command Pro systems

Specific issue:

It has been determined that select machines equipped with the original version of PinPoint or AIM Command Pro that have experienced a Gateway Hub failure, ordered, received, and installed a replacement Gateway Hub, have found that the new replacement hub does not work with the rest of the system components.

Component part numbers:

PinPoint: **118640-025**

CNH AIM Command Pro: **140410-001** or CNH Part Number: **47822983**

Root cause:

There is a potential CANBUS sensitivity with a circuit board component utilized in the Gateway Hubs. Newer production versions of the circuit boards had a component change made necessary during the COVID-era chip shortages.

Resolution:

Component availability for the original part is now reestablished. New productions for the PinPoint and AIM Command Pro Gateway Hubs will be with the original part that has been confirmed to work with known, legacy installations that experienced the issue.

Software will be included, already loaded onto a system compatible USB drive, that will be attached to parts orders for the Gateway Hubs. All systems, Capstan and AIM Command Pro, should be fully updated to the software version included. **!Note: Some USB devices can cause software loading failures. Use only the USB device included with the Gateway Hub!**

Loading order is important:

1. Capview software: Version 4.48
2. Powerhub software: Version 2.87
3. VCM software: Version 2.44

For instructions on updating your system, visit www.capstanag.com/pinpoint-ii/