

ACTION PLAN

To correct the issue and be the least disruptive to spray operations as possible, CapstanAG is offering three possible correction paths:

Option 1: 10 Year SpitFire Valve Assembly Warranty

- An owner may choose to leave the impacted SpitFire valves assemblies installed on the machine. If a SpitFire valve fails, it can be sent to CapstanAG for manufacturing defect evaluation. If the valve is found to have the manufacturing defect described in this bulletin, it will be replaced at no charge.
- Standard warranty and RMA procedures apply. Parts sent to CapstanAG without an RMA # will not be evaluated and will be returned to the sender at their expense. Scan the QR code below to be directed to the RMA form.

Option 2: Down Time SpitFire Valve Evaluation (Applies from 06/03/2024 — 12/20/2024)

- An owner may choose to remove and ship all SpitFire valve assemblies on a machine to CapstanAG. Scan the QR code below to be directed to the RMA form.
 - CapstanAG will evaluate all returned valve assemblies for manufacturing defect.
 - Defective valve assemblies will be replaced at no charge.
 - Valve assemblies will be shipped back to the owner complete with a new set of O-rings.
- CapstanAG will ship boxes to the owner, complete with return label and directions for shipping the valve assemblies. Parts should be shipped promptly for the fastest possible processing.
- CapstanAG will have the returned valve assemblies evaluated and ready for shipment within five business days of their arrival at the testing facility.

Option 3: Emergency Swap Out

- If an owner has an unusually high number of SpitFire valve assembly failures with parts falling within the ID code range listed, they may be eligible for a complete boom swap out to avoid undue downtime.
- To request eligibility for this program, the regional CapstanAG field representative or dealer account representative must be contacted.

For the CapstanAG RMA form, visit [RMA Request](#) or scan the QR code below:

